



iDialysis Privacy Policy

1. This Personal Data Protection Notice (“Notice”) is issued pursuant to the Personal Data Protection Act 2010 (“Act”) and for the purpose of this Notice, "Personal Data" shall have the meaning as ascribed to it under the Act.
2. This Notice applies to the persons governed under the Act and serves to inform you how your Personal Data is controlled, processed and/or used by **GenSE Sdn Bhd**.
3. For the purpose of this Notice, Personal Data includes data collected and to be collected before and after issuance of this Notice.

Collection

4. The Personal Data which is controlled, processed and/or used by **GenSE Sdn Bhd** including but not limited to your name, age, date of birth, identity card number, contact details, occupation, preferences, interests, information about your firm and/or other information relevant to the purposes as listed in paragraphs 7 and 8 below. We may also collect Personal Data which is of sensitive nature such as physical or mental health or medical condition, religious beliefs or other beliefs of a similar nature, the commission or alleged commission by him of any offence.
5. Your Personal Data is collected directly from information and/or documents which you have provided to us and where necessary, from third parties and from the public domain or online platforms.
6. **GenSE Sdn Bhd** may also collect your Personal Data from a variety of sources, including without limitation at any events, training programmes, conferences, seminars, workshops or talks organised or sponsored by **Ministry of Health**

Malaysia, and/or from the cookies used on the **iDialysis** web system, mobile app and official website.

Purposes of Processing

7. Your Personal Data may be controlled, processed and/or used by us for the following purposes:
 - a. **GenSE Sdn Bhd** may also use and process your data for communicating or disseminating to you
 - b. *To perform functions in the **iDialysis** application including but not limited to :*
 - *Collect daily data entered by you for doctor review.*
 - *Collect health portfolio data that your doctor has kept as a record.*
 - *Keep your records for medical reference and review.*
 - c. For any other purposes that are incidental or ancillary to any of the above purposes.
8. If hereafter you do not wish to provide your consent to us for the processing of your Personal Data in relation to the purposes listed under paragraph 7 above or hereafter wish to opt out, you may do so by notify **GenSE Sdn Bhd** using the contact details stated in paragraph 20 below.

Withdrawal/limitation of Consent

9. The provision of your Personal Data to us is on a voluntary basis. You may at any time hereafter withdraw your consent for us to collect, process, use, store or limit the processing of your Personal Data for any of the purposes mentioned above by notifying us in writing using the address set out below in paragraph 20.
10. If you do not provide your Personal Data or if insufficient Personal Data is supplied to us when requested, we may not be able to communicate with you and this may affect **GenSE Sdn Bhd** ability to fulfil the purposes mentioned above and your ability to enjoy the full range of benefits provided above.
11. If you do not wish for your Personal Data to be collected via cookies on **iDialysis** web system, mobile app or official website, you may deactivate the cookies.

Disclosure & Transfer

12. We may disclose your Personal Data to our employees, our affiliates, our strategic partners, our service providers/vendors, our appointed agents, our consultants, our legal advisors, our external auditors and any person who is under a duty of confidentiality to **GenSE Sdn Bhd**.
13. If necessary and expedient, we may also disclose your Personal Data to any other third parties including but not limited to professional bodies, training institutions, banks, financial institutions, any governmental and/or non-governmental authorities, agencies, bodies or departments.
14. We shall disclose your Personal Data to whom we are compelled or required to under the law.
15. Your Personal Data may be transferred for any of the purposes mentioned under paragraphs 7 to any of the above-mentioned parties who are located within or outside Malaysia.

Retention

16. Any Personal Data supplied by you will be retained by **GenSE Sdn Bhd** as long as it is necessary and expedient for the fulfilment of any purpose as stated above pursuant to our internal practices, regulatory requirements, legal and accounting requirements.

Integrity & Security

17. We are committed to ensuring that your Personal Data is stored securely in our databases and in our offices.
18. All reasonable efforts and practical steps are made to ensure that any Personal Data held by **GenSE Sdn Bhd** is protected against any loss, misuse, modification, unauthorised or accidental access or disclosure, alteration or destruction.

19. To ensure that your Personal Data in our retention is accurate and up-to-date, you are advised to notify us promptly in the event of any inaccuracy or any changes to your Personal Data.

Access & Correction

20. If you wish to request access to or to rectify your Personal Data or withdraw/limit your consent, you may send your request in writing to this address:

GenSE Sdn. Bhd.

B2-2, Block B, Jalan Radius 1/1B, Off Jalan Teknokrat 2, Radius Business Park, Cyber 4, 63000 Cyberjaya, Selangor.

Attn.: **Head of Information Technology Department**

Email: hello@gense.my

Your request shall be subject to any applicable legal restrictions, conditions and a reasonable time period.

Consent

21. Please also note that from time to time, we may request for new Personal Data from you. By providing us with your Personal Data or continuing to communicate with **iDialysis**, we shall regard that you have consented to the processing of such data.
22. **GenSE Sdn Bhd** shall have the right to modify, update or amend the terms of this Notice at any time by placing the updated Notice on the **iDialysis** web system, mobile app and official website. By continuing to communicate with **GenSE Sdn Bhd** or by continuing to use **iDialysis's** services following the modifications, updates or amendments to this Notice, it shall signify your acceptance of such modifications, updates or amendments.